Treating a Firefighter.

The Department of Fire and Emergency Services (DFES) Workers' Compensation and Injury Management (WCIM) branch manages the workers' compensation and return to work options for injured firefighters.

We aim to:

- Provide our injured employees with suitable duties.

- Make the workers' compensation process more efficient.

- Have good relationships and communication with medical practitioners to enhance these processes.

What we need from you:

- A detailed description of a patient's injury will speed up the claim decision process.

- Setting physical limitations for your patient allows us to find suitable duties that will not aggravate your patient's condition.

- A completed First Certificate of Capacity with all necessary sections filled in.

- Reviewing the *DFES Demands of Being a Firefighter: Duties Manual* when your patient is recovering. This will help you determine when they are ready to return to full duties.

IMPORTANT

To process payment quickly, remember to send your invoices to the Government Insurance Division via email on **invoices@icwa.gov.au** or **fax 9264 3360**

Medical certificates can be sent directly to DFES via email on **injury.management@dfes.wa.gov.au** or fax **9395 9756**

WE ARE HERE TO HELP

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DFES
Department of Fire &
Emergency Services

GOVERNMENT OF
WESTERN AUSTRALIA

Workers Compensation
Injury Management

Treating a Firefighter.

The best option for your patient

A return to work program is an integral part of any injury management system. An injured firefighter can perform suitable duties as part of a return to work plan. If you feel that a patient is well enough to perform suitable duties, we can find one that fits, in discussion with your patient.

1.

Duties at the Cockburn Emergency Services Complex and Regional Offices

- Administrative duties – filing, scanning, faxing, and copying documents

- Project work – reviewing policies and standard operating procedures

Graduated and flexible hours available up to a maximum of eight hours per day, five days per week.

2.

Duties at the Western Australia Fire and Emergency Services Academy

- Administrative duties – project work, filing

- Computer work

- Assisting with training – marking assessments, reviewing training manuals

Graduated and flexible hours available up to a maximum of eight hours per day, five days per week.

3.

Duties at the Perth Fire Station

- Administrative work – stock checking, filing Maintenance work – vehicle fault reporting, equipment checks

- Support work – assisting the District Officer

The roster is two days and nights on, four days off, for a maximum of eight weeks. There is a limited capacity of four positions only.

The best option for you

Working with the DFES Workers' Compensation and Injury Management Branch will not only benefit your patient, it will make the process easier for you. With our experience we can ensure a smooth, simple process for you and your patient. We are here to help you as you help our firefighters.

MORE INFORMATION

You can view the Department's Demands of Being a Firefighter: **Duties Manual at www.dfes.wa.gov.au/DutiesManual**

Copies of the First Medical Certificate, Progress Medical Certificate and Final Medical Certificate can be accessed at **www.workcover.wa.gov.au/Health+Providers/General+Practitioners**

WorkCoverWA

WorkCover WA is the governing body over the workers' compensation system in WA.

workcover.wa.gov.au

Insurance Commission of Western Australia

The Government of Western Australia's self-insurance scheme which is administered by the Government Insurance Division.

icwa.wa.gov.au

GOVERNMENT OF WESTERN AUSTRALIA

DFES Department of Fire & Emergency Services

Workers Compensation Injury Management